

ANNUAL REPORT 2011



Mater
Misericordiae
University Hospital





Mission Statement

By caring for the sick in
The Mater Misericordiae Hospital,
we participate in the healing Ministry of Jesus Christ;
We honour the spirit of
Catherine McAuley and the Sisters of Mercy;
We pledge ourselves:
to respect the dignity of human life;
to care for the sick
with compassion and professionalism;
to promote
excellence and equity, quality and accountability.

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CHAIRMAN'S STATEMENT

There are milestone achievements in the course of every life and we remember and celebrate them. 2011 was such a milestone for our hospital. During the year we created a range of opportunities to express thanks and to re-imagine our mission in today's world by reflecting on the vision behind our hospital's achievements.

2011 provided a time to express thanks - primarily to the successive generations of the Sisters of Mercy for their leadership, commitment and dedication to the hospital and its cause; to successive boards who worked alongside the Sisters; to the generations of consultants and the clinical and medical leadership given by our doctors; to the generations of devoted and specialist care given by our nurses; and the consistent loyalty and support rendered by all staff down each and every one of those 150 years. Heartfelt thanks too are due to the many benefactors of the hospital over the years. Warm thanks are also due to the wider community represented by Government, Department of Health and the Health Service Executive - without whose funding support the range of our activities would not be possible - and here may we thank them in their financing role in the magnificent extension to our hospital which we expect to be fully open in early course.

2011 was also a time to be reminded of our origins, to understand our roots so that they can feed our present too. It is crucial to grasp the inner dynamic of an event such as the birth of a hospital or of say a university or a movement. It is necessary to understand the why and how of what took place in order to recognise the value of this dynamic in the present day. At base, we owe our existence to the generosity of spirit and inspiration of a remarkable woman from Dublin - Catherine McAuley - heiress turned religious. Like Daniel O'Connell, her friend and contemporary, Catherine was born to right the wrongs of Ireland - he at the level of parliamentary agitation and she through

spiritual and corporal works of mercy. From such roots we trace a history studded with men and women whose lives, careers and contributions provide an eloquent sign of how a new assumption of responsibility was born in the health care of Irish people. It has been maintained to our day at all levels of the Mater community - an assumption of responsibility which always has been a positive social development in our society - an assumption of responsibility which has for 150 years put the person at the centre. This translates to the care of all our patients, especially the disadvantaged within our society. Our patients are at the centre of all we do and attempt. To be nourished by this Christian ideal is our way of not remaining indifferent to the fortunes of our brothers and sisters in society in need of the help and care we would seek to provide. Essentially that is our DNA.

At the heart of this hospital there have always been men and women moved by the powers of truth and good. We are convinced that has value, that our voluntary status and nature has value, that it is an honour and responsibility to transmit this ideal. We feel ourselves the successors of those who have gone before - yes in a time quite different from their own, yet one in which the essential human questions continue to challenge and stimulate us. We are a link in that chain of women and men committed to an ideal and making it credible to reason in our time. And we try to do this not simply by talking about it but by the way we act, live it and try to embody it. In that way we believe that, inspired by the legacy of our past and striving to be faithful to it, we can continue to make a valuable contribution to the wellbeing not only of our patients but of society at large.

Mr John B Morgan
Chairman



CHIEF EXECUTIVE'S REPORT

I am delighted to present the annual report for 2011, a very special year in the long and famous history of the Mater Misericordiae University Hospital. This year saw the hospital celebrate the 150th anniversary of its opening on 24th September 1861. During the year, the hospital celebrated with a series of events culminating in a Gala Ball in the National Convention Centre on Friday 23rd September and concelebration of Mass by Archbishop Diarmuid Martin in the Pro-Cathedral on the following day, Mercy Day.

I am also pleased to report that the hospital more than met all its primary targets during the year, financial and workload. The hospital operated within a budget of €213.6m provided by the HSE and treated in excess of 51,000 inpatients and day cases, significantly in excess of its HSE Service Level Agreement. A total of 215,000 new and return patients attended outpatients and approximately 50,000 patients attended the emergency department including the Smithfield Rapid Injuries Clinic.

During 2011, the hospital commenced the implementation of the Acute Medicine Programme (AMP) as part of the roll out of the National Clinical Programmes. The AMP is focussed on the quick treatment, admission (if required) and discharge of patients requiring urgent medical care. It is anticipated that the admission and discharge times for this category of patient will reduce significantly as a result of its implementation. This along with the opening of the new emergency department in the Whitty Building will significantly improve the patient experience in the hospital. This will however have to be backed up with a programme aimed at reducing the number of delayed discharge patients in the hospital. During 2011, approximately 35,000 bed days were lost due to patients whose discharge was delayed for reasons outside the scope of the acute system. This is the equivalent of the availability of 15 beds each day to the hospital.

The Mater adult hospital development programme is nearing completion. The commissioning date is May 2012. The first outpatient clinics are to be moved to the new development in June 2012. As part of this

development, the hospital will benefit from a new emergency department, new outpatient suites, 12 new theatres, 36 critical care beds, a new radiology department, new gastrointestinal and cardiovascular suites, 120 replacement beds in single room format and a 445 space underground car park.

In September 2011, the HSE National Integrated Medical Imaging System (NIMIS) project went live in the hospital and allows doctors to electronically view their patient's diagnostic images quickly and easily regardless of location.

During 2011, in association with the Irish Cancer Society, the hospital opened the Daffodil Centre, which provides information and support to anyone affected by cancer.

Work on the Dublin Academic Medical Centre (DAMC) continued during 2011. It is envisaged that the establishment of the DAMC will involve a merger of the Mater Misericordiae University Hospital and St Vincent's Hospital Group into a single hospital structure and the establishment of a formal alliance agreement between the merged hospital and UCD. The DAMC will create the largest hospital network in Ireland, initially serving a local population of 750,000.

Finally during 2011, the hospital continued the process, in association with fellow northside hospitals; Temple Street Children's University Hospital, the Rotunda Hospital and Cappagh Hospital, of reviewing areas of mutual cooperation. This exercise is examining ways in which the four entities can work in closer harmony including integration of certain services and departments. The development of closer ties with these hospitals will continue into 2012.

Mr Brian Conlan
Chief Executive



DIRECTOR OF MISSION'S REPORT



The Office for Mission Effectiveness, established in 2002, is the centre which has provided the members of the Mission Effectiveness Committee and the staff of the hospital with opportunities to reflect on the Mater's heritage, to study the vision of its founders (the Sisters of Mercy), to heighten awareness of its mission and ethos and to ensure that the values enshrined in its Mission Statement would find expression in the daily activities of caring for the sick members of our nation. However, the most significant opportunity to really savour all this was during the celebration of the Mater's 150th anniversary.

As 2011 dawned, all looked forward with anticipation to the many events which would mark and celebrate the 150th anniversary of the hospital's official opening on September 24th 1861. On that day, Catherine McAuley's dream to build a hospital was indeed fulfilled, the day when the new forty-bedded hospital with its magnificent frontage on Eccles Street, was opened to care for the sick. Catherine's dream has continued to be fulfilled through the healing hands of generations of Sisters of Mercy and staff and its fulfilment continues to this day.

Throughout the year, groups of staff mounted events of significance to their department, speciality, or area of interest. These are highlighted later in this report. In May, the Mission Effectiveness Office held a special two-day conference on 'Compassion in Healthcare'. All who

attended were inspired by presentations from speakers of national and international note.

Early in September, there was an art exhibition which gave the staff an opportunity to showcase their talent in oils, watercolour, crafts, etc followed by an exhibition of icons mounted in conjunction with PHIZZFEST, the Phibsborough Annual Community Festival.

On September 24th, in the Pro-Cathedral, the Archbishop, Dr Diarmuid Martin, celebrated a special Mass of Thanksgiving together with concelebrants from among current and past Mater chaplains and clergy from local parishes.

Our final event was a celebration of Mass in the hospital chapel on December 12th. This also marked the 180th anniversary of the foundation day of the Congregation of the Sisters of Mercy in 1831 whose members founded the Mater Hospital thirty years later in 1861. A number of Sisters of Mercy who had served in the Mater over the years were present at the Mass and enjoyed a celebratory meal afterwards in the Pillar Room.

Sister Margherita Rock
Director of Missions



Symbolism Of The Mater Crest

The Patroness of the Mercy Congregation is Our Lady of Mercy who is also Queen of Heaven. The following is an explanation of the symbolism of each of the components of the Mercy Crest.

The Crown bearing the monogram incorporating the letters MR stands for 'Maria Regina' (Mary, Queen)

The Seven Bars signify the seven gifts of the Holy Spirit and remind us of Catherine McAuley's mission for her congregation (seven spiritual and seven corporal works of mercy).

Four of the bars are red, connecting with the flag of King James of Aragon who, as co-founder with St Peter Nolasco of the medieval Order of Ransom of Mercy and whose mission was the ransom of captives, granted the privilege of adopting his ensign as the special badge of the order from which Catherine McAuley got the inspiration for the distinguishing title for her congregation, the Sisters of Mercy.

The three green bars represent the special works undertaken by the Mercy Congregation (service of the poor, sick and uneducated).

The Celtic Cross indicates the Irish origin of the congregation.

The Anchor testifies to Catherine McAuley's unwavering faith and trust in God.

The motto 'Misericordia' meaning 'Mercy' signifies the special spirit, which Catherine McAuley wished to identify as the spirit of the congregation.

2011 FINANCIAL STATEMENTS

YEAR ENDED 31st DECEMBER 2011

BALANCE SHEET AT 31st DECEMBER 2011

	2011 €'000	2010 €'000
FIXED ASSETS		
Tangible Assets	15,999	16,399
Investments	-	-
	<u>15,999</u>	<u>16,399</u>
CURRENT ASSETS		
Debtors	46,122	49,099
Stocks	3,378	4,180
	<u>49,500</u>	<u>53,279</u>
CREDITORS - Amounts falling due within one year		
Creditors	(38,956)	(41,057)
Bank Loans and Overdrafts	(11,106)	(12,637)
Finance Leases	(19)	(79)
	<u>(50,081)</u>	<u>(53,773)</u>
NET CURRENT LIABILITIES	<u>(581)</u>	<u>(494)</u>
TOTAL ASSETS LESS CURRENT LIABILITIES	15,418	15,905
CREDITORS - Amounts falling due after more than one year		
Bank Loans	(147)	(296)
Finance Leases	-	(19)
CAPITAL GRANTS	(15,999)	(16,399)
NET LIABILITIES	<u>(728)</u>	<u>(809)</u>
CAPITAL AND RESERVES		
Share Capital	1	1
Capital Reserve	1,135	1,056
Deficit	(1,864)	(1,866)
SHAREHOLDER'S DEFICIT	<u>(728)</u>	<u>(809)</u>

YEAR ENDED 31st DECEMBER 2011

STATEMENT OF FINANCIAL ACTIVITIES

	2011 €'000	2010 €'000
Incoming Resources		
Revenue Grants (net)	216,040	230,964
Other Income	<u>41,603</u>	<u>40,091</u>
	257,643	271,055
Resources Expended - Charitable Activities		
Payroll and Related Costs	(181,350)	(188,029)
Non-Pay Costs	(73,471)	(78,097)
Depreciation	(2,785)	(6,754)
Total Resources Expended	<u>(257,606)</u>	<u>(272,880)</u>
Net Incoming/(Outgoing) Resources Before Interest	37	(1,825)
Interest Receivable and Similar Income	41	48
Interest Payable and Similar Charges	<u>(76)</u>	<u>(53)</u>
Net Incoming/(Outgoing) Resources	<u>2</u>	<u>(1,830)</u>

YEAR ENDED 31st DECEMBER 2011

EXPENDITURE ANALYSIS

Total Net Expenditure	2011 €'000	2010 €'000
Payroll	181,350	188,029
Non-Pay	73,471	78,097
Income	(41,603)	(40,091)
	<u>213,218</u>	<u>226,035</u>

Payroll Cost Analysis

Management / Administration	17,853	18,850
Medical	44,179	44,459
Nursing & Healthcare Assistants	71,058	72,540
Paramedical	22,708	23,629
Support Services	9,812	10,695
Maintenance	1,912	2,201
Pensions / Other	13,828	15,655
	<u>181,350</u>	<u>188,029</u>

NON-PAY

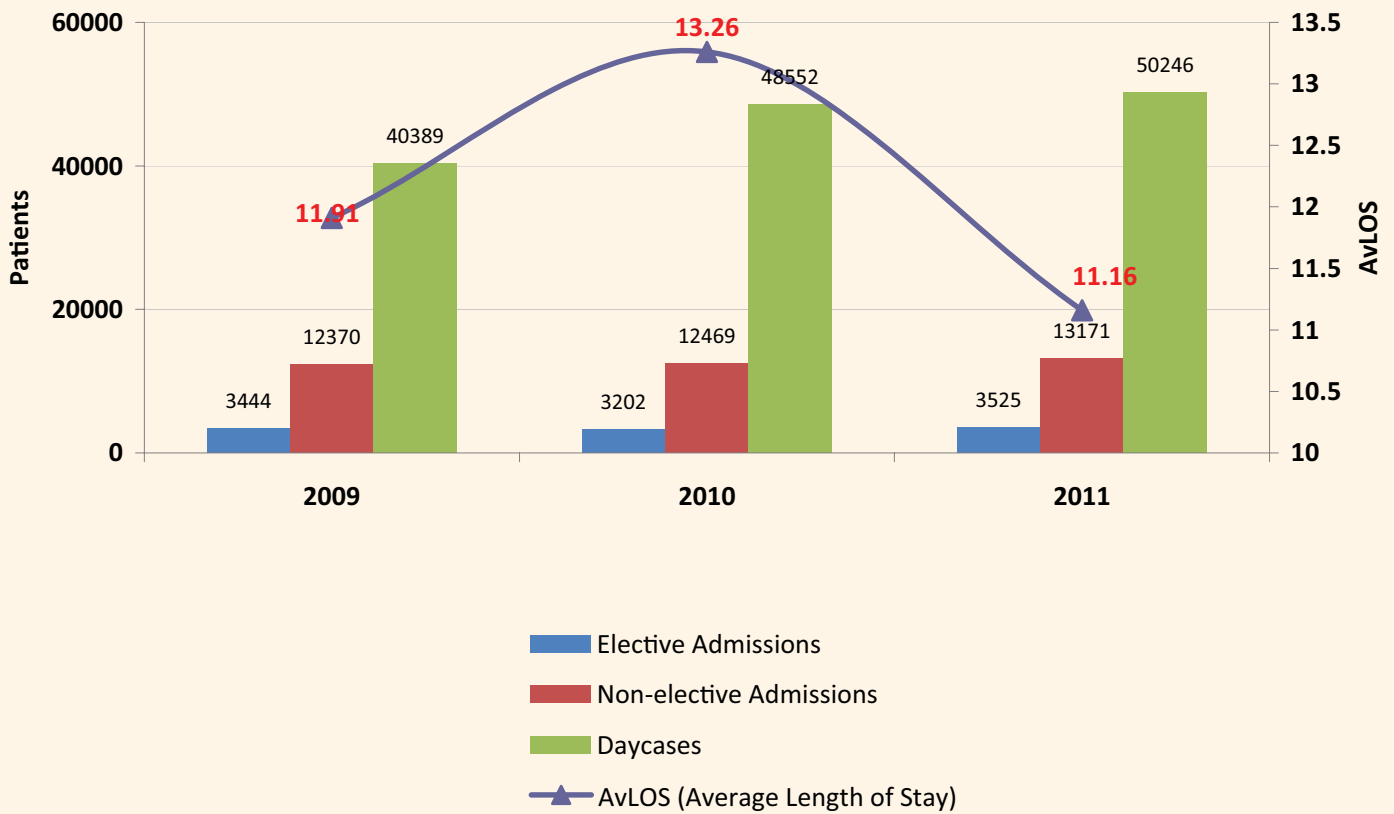
Direct Patient Care		
Support Services	44,984	45,236
Clinical	9,091	9,214
Non-Clinical	11,292	13,036
Administration	8,069	10,606
Bank Interest & Charges	35	5
	<u>73,471</u>	<u>78,097</u>

Income Analysis

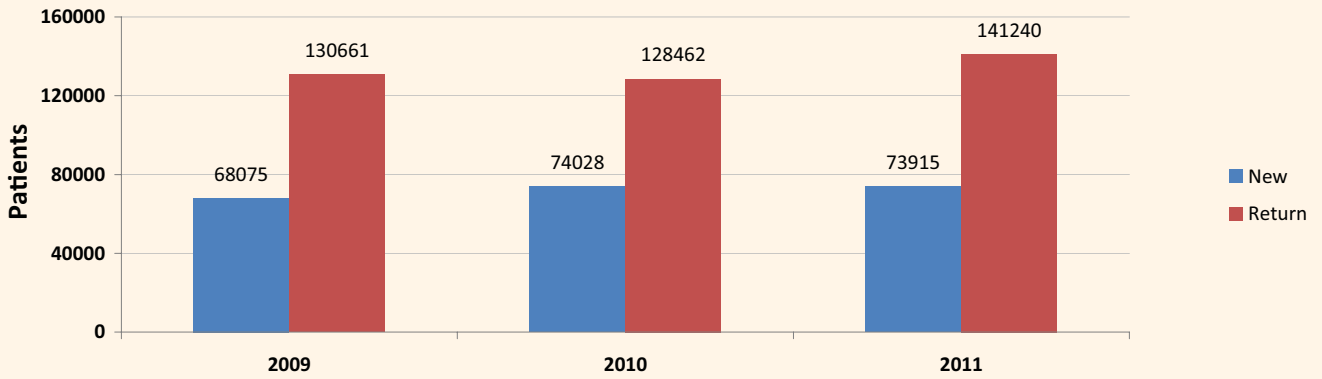
Other Payroll Deductions	19,867	20,614
Cafeteria Income	640	1,155
Patient Income	18,547	13,738
Sundry Income	2,549	4,584
	<u>41,603</u>	<u>40,091</u>

2011 PATIENT ACTIVITY

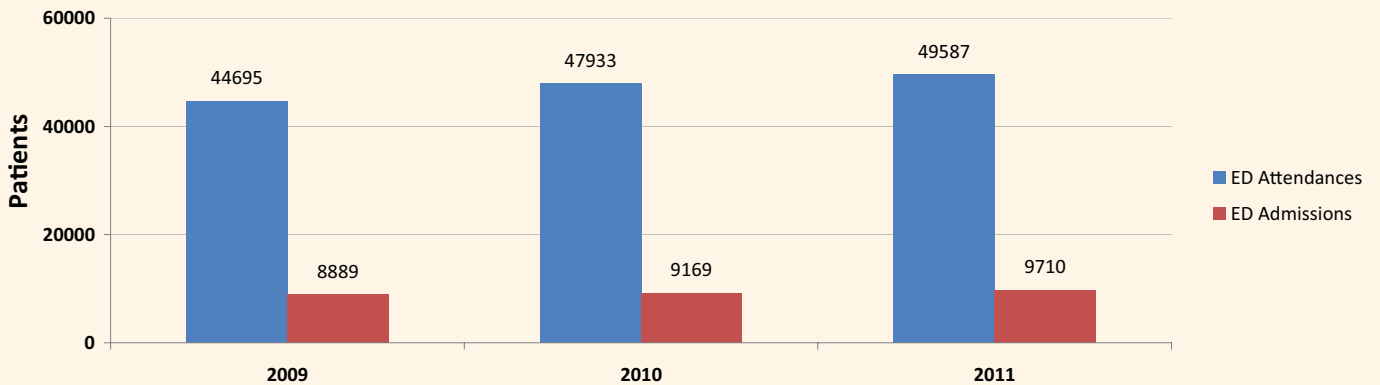
PATIENT ACTIVITY - Admissions			
	2009	2010	2011
Elective Admissions	3444	3202	3525
Non-elective Admissions	12370	12469	13171
Daycases	40389	48552	50246
AvLOS	11.91	13.26	11.16



PATIENT ACTIVITY - Outpatient Attendances			
	2009	2010	2011
New	68075	74028	73915
Return	130661	128462	141240



PATIENT ACTIVITY - Emergency Department			
	2009	2010	2011
ED Attendances	44695	47933	49587
ED Admissions	8889	9169	9710



150 years caring for the nation



www.mater.ie



Tús Áite do
Shábháilteacht 1 Othar
Patient Safety 1 First

Foreword

“The Mater Hospital's foundations are the very embodiment of all that is good, selfless, decent and kind about Ireland.”

**President of Ireland
Mary McAleese
(21st January 2011)**



“The enduring legacy of the vision of the congregation of the Sisters of Mercy in establishing our hospital 150 years ago is the compassion and quality of care provided by our staff today to all sectors of our communities.

We look forward to maintaining and enhancing this legacy into the future, particularly with the completion of our present development plans.”

**Donal Walsh
Chair Board of Governors**



“Our hospital has been a place of mission, dedicated to caring for the sick. This year’s planned activities will provide space to celebrate and to reflect on the vision behind our hospital’s establishment.

We will re-imagine, by analysing contemporary needs and resources, how, in terms of our own and society’s requirements, our vision and mission can best be accomplished in today’s world.”

**John Morgan
Chair Board of Directors**



“Following the traditions and legacy of Catherine McAuley and the Sisters of Mercy, we and the staff of the Mater commit to providing safe, quality and cost effective care to all our patients in a risk free environment.

Our signing up to the Patient Safety First initiative ensures our ongoing commitment to according the highest level of priority to patient safety.”

**Brian Conlan
Chief Executive Officer**

The vision, mission and ethos of Catherine McAuley continue...

Our mission to heal, to offer hope and to bring peace of mind to the sick, has continued through generations of Sisters of Mercy and staff as they have striven to reach the core of the patients’ pain and suffering and to bring them to full recovery. We have a rich heritage and ethos to be treasured as part of the foundation and inspiration for all that we do.



Sister Margherita Rock

Mission Statement: “We pledge ourselves to respect the dignity of human life; to care for the sick with compassion and professionalism; to promote excellence and equity, quality and accountability.”



Compassion and kindness as well as professionalism are integral to all we do for the benefit of patients, their families and for each other.

Take a walk through the Mater's history...

On the 24th September 1861 the Archbishop of Dublin opened the Mater Misericordiae University Hospital. The Sisters of Mercy, who were founded in Dublin by Venerable Catherine McAuley in 1831 to care for the sick and poor, built the hospital.

At the time, Dublin was noted for its level of poverty and city tenement buildings. Most of the poor had no access to hospitals and it was Catherine McAuley's dream to build a large hospital in Dublin where the only admission criterion was that the person was sick and in need of medical treatment.

Unfortunately she did not live long enough to see this dream realised, she died in 1841.

However, 'the seed did not die'. Encouraged by Archbishop Daniel Murray, the Sisters of Mercy set about the task of building the hospital to provide the sick with care and a sense of dignity in 1848.



Sister Eugene Nolan

"This hospital is an honour to the metropolis; it will continue so but we must build upon its foundations and complete its unfinished walls. The sick of Dublin need the help we can supply."

The Rt. Hon. T. O'Hagan, Lord Chancellor of Ireland (1867)

Take a walk through the Mater's history...

"I have heard of the unfortunate circumstances (debt) which the great Mater finds itself. I will arrange a concert solely on its behalf. God bless the Mater. It is a gift to the nation."

Count John McCormack (1920)



This was an era when politics virtually excluded the poor from medical treatment. The Sisters bought the land on Eccles Street. In 1855 the building commenced. All this was done from their own financial resources. By the time the first part of the hospital was built they were heavily in debt. Undaunted, they embarked on fundraising and further building of east and west wings according to available funds, until three sections were completed by 1886.

The hospital opened with forty beds, which increased gradually. It was the first Irish hospital to remain open twenty four hours a day to admit patients, starting with the cholera victims of 1866. Today, with 614 beds in the hospital, history repeats, but for quite different reasons. When the hospital opened, the nuns, ward helpers together with seven medical staff, staffed it. It was a small beginning, but it went from strength to strength.



Smallpox epidemic - 800 patients admitted

Year: 1871



1st full-time Pathologist in Ireland appointed

Year: 1888



School of nursing opened

Year: 1891

Birthplace of dramatic firsts in medicine



This hospital is the birthplace of many dramatic firsts in medicine, fostering medical discoveries and innovations that improved healthcare and saved lives. We have witnessed remarkable medical, surgical and anaesthetic advancements being pioneered, improving the quality of life for a new generation of survivors.

“Here medical history was made over and over again. No matter how complex or technologically sophisticated this hospital and its services have become, the unifying spirit, the glue that holds it all together is the shared commitment to that charism of care for the unique human person who is the patient.”

President of Ireland
Mary McAleese
(21st January 2011)



This sesquicentenary commemorates our distinguished medical history and recognises our ongoing impact on healthcare nationally and internationally. This hospital has always been looked upon as a leading institution others can emulate, a responsibility we take very seriously.

Historical risks associated with surgery and anaesthesia have changed dramatically. Cutting-edge research and recent advances provide the basis for future innovative procedures. Physicians and researchers now focus on addressing the long-term outcomes and health issues affecting patients surviving previously fatal disease.

The dedication, innovation and the tireless pursuit of scientific and medical advances that have happened over the years at our hospital have maintained the Mater at the forefront of medical care in Ireland.



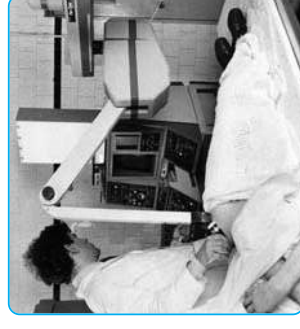
Pathology and radiology at forefront of healthcare delivery

The Mater's Pathology Department is committed to excellence, being one of the first Irish laboratories to gain full accreditation. It has been at the forefront in the use of information technology enabling electronic reporting in real time and faster turnaround times.

It prides itself in adopting an innovative approach to new challenges and patients benefit from the latest in automated technologies including an integrated tracking system, new state-of-the-art diagnostic modalities like Mass Spectrometry and Molecular Diagnostics. We deliver a quality diagnostic service and play a therapeutic and monitoring role throughout the patients' journey.

In 2011, radiology's traditional diagnostic function has evolved to play more of a therapeutic role. The transformation of X-ray technology to digital radiography imaging drives a new era of minimally invasive and image guided therapies.

The Mater's Radiology Department is at the forefront of healthcare delivery assisting the delivery of an efficient and accurate diagnosis, key to good health outcomes.



“The services offered today would leave the founders dizzy with disbelief but dazzled by the many achievements which have accrued over these 150 years and which now form a fascinating and impressive narrative second to none.”

President of Ireland
Mary McAleese
(21st January 2011)

Did you know? 10 facts about the Mater

1. Main charitable general hospital serving Dublin's north inner city.
2. University teaching hospital providing acute and tertiary specialist services.
3. Population of local catchment area is approximately 170,000.
4. At full capacity has 614 beds (including day beds).
5. Annually, approximately 16,000 patients are admitted, including 9,500 emergencies.
6. Annually, approximately 48,000 patients attend for day cases and 48,000 attend the Emergency Department. Outpatient attendances exceed 200,000.
7. National centre for:
 - Cardiac Surgery
 - Heart and Lung Transplantation
 - Spinal Injuries Centre
 - Pulmonary Hypertension
 - Extra Corporal Life Support
 - National Isolation Unit, and
 - Bone Anchored Hearing Aid
8. Other specialities include (not limited to): Cardiology, Ophthalmology, Haematology, Oncology, Nephrology, Urology, Infectious Diseases, Psychiatry, Ear, Nose and Throat, Rheumatology, Diabetes and Endocrinology, Neurology and Stroke Care, Breast Health Unit, Respiratory Medicine, Vascular Surgery, Interventional Radiology, Emergency and Intensive Care Medicine, Plastic Surgery, General and Colorectal Surgery, Orthopaedics, Medicine for the Elderly, Pain and Palliative Care Medicine.
9. Significant teaching and research commitment in association with the largest university in Ireland, University College Dublin.
10. Designated site for the location of the new National Paediatric Hospital and relocation of the Rotunda Hospital.



“The foundations of the Mater Hospital are not bricks and mortar, but values - enduring, unchanging values summarised in the word love, in particular love of suffering humanity, a love expressed in compassion, concern, selflessness and care.”

**President of Ireland
Mary McAleese
(21st January 2011)**

Nursing promoting quality patient care...



The Sisters of Mercy, under the auspice of the Mater Hospital's Mission Statement, set down the standard of nursing care for which our hospital is renowned. These standards have been embraced, absorbed and enhanced to ensure the continuous delivery of patient focused nursing care, which has been maintained and built upon by our nursing staff past and present.

Within the Mater Hospital, nursing continues to grow and change in response to modern healthcare and public expectation. In the areas of Nurse Prescribing, Advanced Clinical Practice and Clinical Specialist roles we continue to grow and expand our professional roles taking a lead in a number of nurse led initiatives within the hospital.

In the year of the 150th anniversary we are looking forward to the implementation of our Nursing Care Metrics project, enabling us to measure and benchmark our care with other centres both nationally and internationally.



Clinical Services putting patients first

In recent decades healthcare professionals have developed in their roles by providing diagnostic, technical, therapeutic and direct patient care and support services essential for a seamless journey for each patient where possible.



In today's changing healthcare system we strive to work closely with our community colleagues to manage chronic illnesses and promote healthier lives.

As a teaching hospital we continue to lead in the training, education and development of our health professionals of the future.

Talk to us... we will listen

Quality patient care doesn't happen by accident. Listening to our patients and their relatives is fundamental to ensuring good patient experience.

We aim to foster a patient-centred culture to propel our relentless quest for service improvement and continued patient satisfaction.

Feedback is a powerful driver of excellence in its own right and is pivotal to measuring our knowledge and understanding of existing patient needs. In an environment of mutual respect, we can make a difference.

"Where do I begin and even start to thank you for your hard work and dedication?"

Patient Comment



"Thank you so much, you really did everything in your power to help us."

Patient Comment

Service overview

BreastHealth Mater Unit

This unit sees over 1,200 patients monthly. A specialist team of surgeons, radiologists, nurses and support staff provide quality assured services in a purpose-built facility. The Mater Breast Cancer Appeal fundraising initiatives are facilitating the development of a Family History Clinic, a research Bio Bank and purchase of MRI equipment.



Cardiac Rehabilitation

Feedback from patients over the past seventeen years indicates the immense value of this aspect of patient care. A specialist team provides structured exercise programme and lifestyle guidance. Programmes are individually tailored to each patient's needs to help them regain their cardiac confidence.

The Dublin Neurological Institute at the Mater

Is a centre of excellence in clinical and academic neurology. Specialty (Parkinson's disease, stroke, headache and multiple sclerosis) rapid access clinics and a day ward provide care for thousands of patients with neurological problems in a non-clinical and Georgian atmosphere. Supportive care e.g. acupuncture, relaxation classes and care for the carers is available.

Rapid Access Prostate Clinic

The aim of this innovative service is the early diagnosis of prostate cancer. This clinic provides much needed care for men with raised Prostate Specific Antigen (PSA). Aimed at men between 50-70 years of age, patients can be referred by their General Practitioners.



"Your service is excellent, useful in every way, and I can see no room for improvement. Your advice, help and kindness will be remembered... Keep up the good work. Much appreciated."

Patient Comment

A walk through history...

1st heart surgery procedure performed (mitral valvotomy)

Year: 1952

A walk through history...

In an attempt to free an IRA prisoner, shooting in the hospital

Year: 1972

Heart transplant programme started

Year: 1985

Mater Campus Hospital Development

Opening Spring 2012, this development (involving the rebuilding of key parts of the Mater) will address the need for modern buildings and equipment for existing services and provide significant additional capacity to service growing patient needs.

New facilities will include:

- New Emergency Department
- New Outpatients Department
- 12 new theatres, Intensive Care and High Dependency Units
- New Radiology Department
- 120 replacement beds (100% single rooms)
- New Central Sterile Services Department, Catering and Waste Management Departments
- New Energy Centre, and
- Basement carpark (444 spaces)



Pioneering education and research

State-of-the-art postgraduate medical education

This department delivers structured training programmes for non-consultant hospital doctors, helping to advance their education and develop their future careers as hospital specialists and general practitioners. Together with UCD, we have developed new academic programmes for doctors leading to professional certificates and diplomas in such areas as Management for Clinicians, Palliative Care and Research Methodology.

Patient oriented research dominates

The UCD Clinical Research Centre (CRC) at the Mater builds on clinical excellence traditions. Research teams undertake investigation programmes developing new ways of diagnosing and treating disease. The embedding of research within the hospital ensures that novel interventions are diffused efficiently into improved healthcare practice, enhancing our patient outcomes.

The Mater Foundation inspires and aids healthcare

The Mater Foundation is the official Mater fundraising body (established 1985). Funds raised purchase equipment and enhance facilities for patients. Working closely with staff, donors and volunteers we ensure the community investment in its own healthcare.

Through fundraising and generous donations we have created the Family Heart Screening Clinic (for families who have lost loved ones to Sudden Adult Death Syndrome) and the Dublin Neurological Institute. A range of projects are supported through our annual Grant Scheme of over €1 million including the National Spinal Injuries Unit and BreastHealth Mater.

Thank you to all our supporters on this 150th anniversary.

If you would like to make a donation contact:

The Mater Foundation, Tel: 01 830 3482
 Email: contact@materfoundation.ie
 Web: www.materfoundation.ie
 Charity Registration No: CHY9768 Registration No: 4770995L



Conservation of Eccles Street

“This fantastic publication, beautifully written, showcases the houses on Eccles Street and real historic events are greatly enhanced by photographs. On reading this publication the rationale behind conserving the houses becomes so apparent and it will be of significant historical and cultural importance for generations to come.” Brian Conlan, CEO 2011

Written by Sr Margherita Rock RSM, Roisin Hanley B.Arch, R.I.A.I., R.I.B.A., M.U.B.C., C.E.D.R., Dip.Arb in association with Florence Grehan, Senior Clinical Photographer.

To buy a copy of this publication (€25), contact Sr Margherita Rock RSM, Telephone: 01 803 2207.



"You are truly a bunch of amazing people."



"I could not have made it without your help thanks."



"You really are a fantastic lot - I appreciate all you have done for me."



"Thank you just doesn't seem to express how grateful I am for this positive experience."



"Will not forget the love, care and dignity shown to us."



"Words will never be enough to thank you."



"I feel compelled to inform you of the exceptional care I received in your hospital."



"Without you I would not have been as well."



Mater Staff

A walk through history...

Clinical Research Centre established. Centre For Nurse Education opened

Year: 2006

A walk through history...

1st double lung transplant performed. Family Heart Screening Clinic opened

Year: 2007

Neurological Institute officially opened (by President of Ireland Mary McAleese)

Year: 2008

Mater Smithfield Rapid Injury Clinic and Rapid Access Prostate/Lung Clinics opened

Year: 2010

150 years
caring for the nation

Mater Staff

"Your kindness and dedication to duty will never be forgotten."



"The staff involved in my daily care were outstanding."



"You are a wonderful team of people."



"Thank you all for your wonderful care."

"Thanks a million for your help and understanding."

"I appreciate everything each and everyone of you did for me."



Building Our Future
Total Healthcare Solution Provider
Build – Equip – Consumable Supplier

SISKhealthcare

SISK Group is delighted to congratulate the Mater Misericordiae University Hospital on 150 years of caring for the nation.

SISK GROUP is an Irish owned diversified family business involved in construction, specialist stone, architectural glazing, healthcare and distribution in Ireland, UK, Europe and Middle East. The SISK Group celebrated its 150th anniversary in 2009.



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150th ANNIVERSARY EVENTS

■ DECEMBER 2010

Messiah Concert in the Pro-Cathedral (Saturday, 18th December)

The Messiah concert with the Dublin Bach Singers in the Pro-Cathedral was the prelude to the 150th anniversary celebrations.



A special commemorative Mater logo celebrating and marking 150 years of the hospital's role in caring for the nation was launched and a commemorative pin was distributed to staff.



■ JANUARY 2011

President Mary McAleese Launches 150th Anniversary Celebrations (Thursday, 21st January)

President Mary McAleese launched our 150th celebrations. Gerard O'Rourke our longest serving staff member, with 42 years service, presented President McAleese with two gifts. The first gift was a copy of a Mater publication titled 'Conservation of Eccles Street'. The second gift was the 'Mater Rose', specially grown to mark this anniversary year.



President of Ireland, Mary McAleese's Staff Address

"Dia dhíbh a chairde, thank you for the welcome and thank you to Brian Conlan for his kind invitation to join you here today to officially launch the 150th Anniversary Celebrations of the Mater Misericordiae Hospital. I would also like to congratulate the members of the anniversary organising committee who have taken on the responsibility for making sure that this sesquicentenary is marked memorably as it is surely entitled to be.

The foundations of the Mater Misericordiae Hospital are not bricks and mortar but values - enduring, unchanging values summarized in the word love, in particular love of suffering humanity, a love expressed in compassion, concern, selflessness and care. There is an old proverb 'where there is no vision, the people perish.' Ireland of the eighteenth and nineteenth centuries was a bleak place of slums, virulent diseases, of low life expectancy, high maternal deaths and all the misery that comes with widespread destitution and poverty.

The people were perishing when in 1831 Catherine McAuley founded the Sisters of Mercy and set in train a national and international movement which would set new standards and a new vision for healthcare and education. Catherine McAuley's vision was informed by her faith in God and by the challenge of the great commandment to love one another. She was dead ten years before the foundation of the Mater Misericordiae Hospital but without her we would not be here today, nor would we know the righteous pride we have today in this great Catholic teaching, voluntary hospital, which has served the sick so consummately well in generation after generation.

In their early years the Sisters of Mercy were once known as the 'walking nuns' because they were so visible around the streets visiting the sick and engaging in works of mercy. This hospital's site on Eccles Street has for many decades been a visible outward sign of care for the sick. It has stood mute while history has happened all around and inside it. Here medical history was made over and over again. On the streets outside, empire gave way to an independent republic and poverty gave way to progress. Through it all, there was inevitably sickness and death. Men and women made the work of healthcare their personal vocation and through their training, treatments and research the Mater Hospital became a byword for a particular kind of health-care excellence, which is underpinned by a clear charisma, the charisma of Catherine McAuley. No matter how complex or technologically sophisticated this hospital and its services have become, the unifying spirit, the glue that holds it all together is the shared commitment to that charisma of care for the unique human person who is the patient.

Hospitals can feel like an alien place for patients and their families. It is a world of tests, treatments, procedures, diagnoses, good news, bad news, pain, cures, stresses, worries and fears. It is a place where people are fed, washed, nourished, nurtured, encouraged, comforted, given information, counselled, advised. The Mater team embraces a huge range of individuals, some medical, administrative, catering, cleaning, educational, technical, spiritual and many more. The services offered today would leave the founders dizzy with disbelief but dazzled by the many achievements which have accreted over these one hundred and fifty years and which now form a fascinating and impressive narrative second to none.

I have been a patient here and know how good it is. I have been a patient in the sister Mater Hospital in Belfast where my aunt and sister trained as nurses. I remember so clearly the day my younger sister commenced her nursing training - there was a ceremony in which the hands of all the new nurses were blessed. In that simple gesture they were reminded that they were carers and healers in a particular and distinctive tradition, set in train the best part of two hundred years ago by one woman with a vision. I thank all who have through the work of their hands blessed this place and the people who have come to it in need of its help. Through the sweep of a century and a half there are a lot of thanks owed - much of it to people who are long gone and may never have heard a word of thanks. So today I offer thanks and encouragement to the 2011 team, including Sr Margherita and the Sisters of Mercy Community. Thank you for continuing in this generation to make this work of care your personal vocation, your life's work.

The Mater Hospital's foundations are the very embodiment of all that is good, selfless, decent and kind about Ireland. This simple site made its own history of care no matter what the times, tides, economic fortunes or misfortunes. It has always kept its focus on the thing that does not change, the need the sick have for help. Here it has been given generously and carefully to levels of excellence that allow us to gather this day in both pride and hope. Go raibh maith agaibh go léir."

Brian Conlan CEO's Staff Address

"It is a great honour for us all to welcome President Mary McAleese here today to formally launch our 150th celebrations; it is indeed one of the highlights of our anniversary celebrations. We thank you sincerely for visiting us, meeting and addressing our wonderful Mater staff.

Throughout our celebratory year a number of staff events are planned including the Happy Heart Campaign and the annual Art Exhibition. In April staff will undertake a hill walk in Wicklow and a conference on compassion will be held in May. June is very busy with a street party on Eccles Street, Nurses' Week and a nurses' reunion function. In September we will work in collaboration with the Community Arts Festival - PHIZZFEST, hold a staff ball in the National Convention Centre and on September 24th a commemorative Mass will take place in the Pro-Cathedral with the Palestrina Choir.

Our anniversary celebrations will close with a staff Christmas party in December and the Foundation Day Mass in the Mater chapel. So we have lots of events to look forward to and mark in our diaries.

I would like to invite Gerard O'Rourke, our longest serving member of staff, with 42 years service, to present President McAleese with two gifts.

The first gift is a copy of a publication titled 'Conservation of Eccles Street' written by Sr Margherita Rock, Director of Mission Effectiveness and Roisin Hanley, Architect, in association with Florence Grehan, Chief Clinical Photographer.

This beautifully written publication showcases the houses on Eccles Street and real historic events are brought to life by the photos included. On reading this publication the rationale behind conserving the houses becomes so apparent. Thank you all for your tireless work in compiling this book which will be of significant historical and cultural importance for generations to come.

Gerard will also present President McAleese with the Mater Rose. This unique and beautiful specimen took eight years to reach its current state of maturity. Renowned rose breeder Colin Dickson of Newtonards hybridised the 'Mater Rose' specifically for our hospital. It was named the 'Mater Rose' to mark and celebrate our 150th Anniversary.

This rose is a symbolic representation of our hospital. The root represents our long, enduring and stoic service to the nation now and into the future. This hospital has grown and proliferated, surviving significant historical events, economic hardship, times of abundance and social upheaval. The stem exemplifies our growth, strength, professionalism, and our outstanding ability to research, develop and foster excellence as the premier acute teaching hospital on the island of Ireland. The leaves signify our energetic unity while encompassing our diversity. The flower portrays to us the beauty of our work together as healers and patients alike."



■ FEBRUARY 2011

The Mater Heart Appeal (Saturday 5th February to Sunday 13th February)

The Mater Foundation's Mater Heart Appeal raised over €582,000 for the Family Heart Screening Clinic. This clinic screens direct family members who have lost a loved one to Sudden Adult Death Syndrome (SADS). Throughout the year thousands of people continued to support the Mater Foundation's annual campaigns and fund-raising initiatives including the Mater Hospital Charity Shop.



■ MARCH 2011

Inaugural Clinical Audit Afternoon (Tuesday, 1st March)

An inaugural clinical audit afternoon was included in our 150th events calendar. Topics discussed included cancer, anaesthesia and intensive care medicine, acute medicine, neuroscience, cardiovascular, pathology and radiology. In excess of 180 consultants and NCHDs attended and the feedback was extremely positive and constructive.

■ APRIL 2011

Mater's 150th Anniversary Walk (Saturday, 16th April)

Not only were our spiritual needs met during our celebrations but our physical needs too. Our fitness levels were tested as staff, family and friends enjoyed this walk in Glendalough, Wicklow.

Mater Hospital 150th Anniversary Wicklow Walk - Saturday 16th April 2011

<p>Time Meet at 10.30am, walk will start promptly at 11am</p> <p>Where Upper Car Park, Glendalough</p> <p>Directions Grid Reference T12263 From Lough 'follow signs to Glendalough, continue past the Visitor Centre and the Glendalough Hotel (main bus stop), continue on past the entrance to the Round Tower, road ends at car park approx one mile further on.</p> <p>Car Park Fee of a charge available at barrier, car park closes at 7pm. Toilet facilities available. Small cafe also available.</p> <p>Walk Distance 9.3km (5.8 miles)</p> <p>Duration 3.5-4 hours, leisurely pace, including rest stops</p> <p>Route The route will follow the old Miner's Track along the right hand side of the lake, up the zigzag rough path to the bridge where the path crosses the river, and we return over the top of the Spink, which gives wonderful views of the surrounding countryside and down to the lake below.</p>	<p>Transport If you are able to offer a lift to other walkers on the day, please add your details to the Car Sharing Form on the noticeboard outside the Staff Restaurant. If you are looking for a lift, please refer to this list and make direct contact with those offering a lift.</p> <p>Practical Essentials</p> <ul style="list-style-type: none"> • Plenty of warm clothing (even if the sun shines, the weather can change very quickly and it can be especially cold on the top of the hill and on exposed areas). Multiple lighter layers are preferable to one heavy layer. • Hat and gloves (even on a sunny day!) • Rain jacket, plus rain trousers if you have them • Hiking boots / sturdy walking shoes • Food and drinks (plenty of water; plus hot drink if you wish for your rest stop) • Walking poles if you have them • Sunglasses (and sunscreen if the weather allows) • Rucksack • Change of clothing and footwear for after the walk <p>Extras you may find useful</p> <ul style="list-style-type: none"> • Mobile phone • Camera • Plastic bag to sit on when we stop! • Well behaved dogs are welcome, but must be kept on a lead at all times. <p>Please Don't!</p> <ul style="list-style-type: none"> • Wear flip flops / slippers or similar! • Wear jeans • Leave valuables on view in your car during the walk. 	<p>General Walking Advice</p> <ul style="list-style-type: none"> • Please respect the countryside • Take home all rubbish • Take care of all flora and fauna • Please notify one of the walk organisers if you decide to either turn back early on the walk or become separated from the group during the walk. It is important that you know you have returned safely to your car when the walk ends. • When walking, particularly on the boardwalk section, please give way to uphill walkers. • Look out for the local feral goats who were originally introduced to the area by the miners and who are now native to the valley. • You may also spot some red / fawn deer - large herds also roam the area, particularly in the area beyond the bridge at our halfway point. • On the first part of the walk, you are able to see the entrance to St. Kevin's Bed, which is a small cave on the opposite side of the lake, where St. Kevin lived for a number of years as a hermit. <p>Walk Organisers</p> <ul style="list-style-type: none"> • Florence Cohan 086 8172006 • Jane Brennan 087 2392271 • Dáimh O'Connell 087 8472188 • Denise O'Reilly 086 1276331 <p>Afterwards</p> <p>We will be gathering for a well-earned cup of tea, and if you fancy, some food in the Conventary Restaurant and Tea Rooms at Lough. This is on the left as you pass through Lough heading towards Roundwood / Dublin (just past Lymnane Pub)</p>
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Please note that in participating in this walk, you accept full responsibility for your own safety while on this walk. The Mater Misericordiae University Hospital and those assisting in leading this walk can bear no responsibility in this regard.

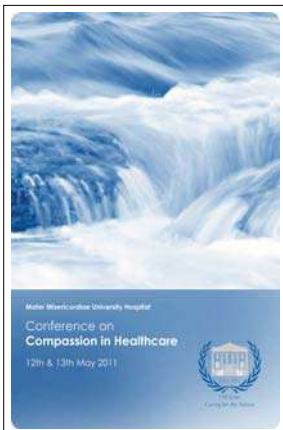


• Participants in the Mater 150th Anniversary Walk (Saturday, 16th April)

MAY 2011

Conference: 'Compassion in Healthcare' (Thursday May 12th to Friday May 13th)

This conference was sponsored and organised by the Office of Mission Effectiveness. Attendees were given an opportunity to explore afresh the unique value and practical application of compassion in all aspects of their professional and personal lives. Open to all staff, it ran over two days with speakers of national and international note who addressed the topic of compassion and its place in our healthcare system today.



Conference Programme		Friday 13th May 2011	
Thursday 12th May 2011 <i>(Chair: Dr. Anne Conroy, CEO, Mater Misericordiae)</i>	8.45 am Registration (Tea & Coffee)	8.45 am Registration (Tea & Coffee)	9.00 Guided Meditation <i>Dr. Andrew Conroy</i>
9.30 Welcome & Opening Address <i>Dr. John Hogan, Chairman, Board of Directors, Mater Misericordiae</i>	9.45 "The Compassionate Intentions of Jesus" <i>Dr. Noreen Hurley</i>	9.15 "The Compassionate Care Fundamentals of Caring with Modern Healthcare" <i>Dr. Jennifer Lee</i>	10.15 "Compassionate Self-Care" <i>Dr. Susan Bradley</i>
10.45 "Compassion and Caring in a Changing Healthcare Environment" <i>Dr. John O'Connell</i>	11.15 Coffee break	10.45 Coffee break	11.15 "The Humanisation of Healthcare" <i>Dr. Helen Lewis</i>
11.30 "Compassion as a Value in the Care of Older Persons" <i>Dr. John O'Connell</i>	12.15 pm "Compassion as Justice: Which do our Patients Need?" <i>Dr. John O'Connell</i>	12.00 noon "Compassion: The Patient's Perspective" <i>Dr. John O'Connell</i>	12.45 pm Lunch
1.00 Lunch	2.00 "Spirituality and Compassion: Care of the Human Spirit" <i>Dr. Michael O'Connell</i>	2.00 "Compassion, Gender Equality and Unfolding Solidarity" <i>Dr. John O'Connell</i>	2.45 Conference Conclusion <i>Dr. John O'Connell</i>
2.45 Workshops - Running concurrently: "Workshops in Acute Healthcare" - Jonathan Egan "Spiritual Care and Compassionate Listening" - Nuala Hanrahan "Compassion and Pain Management" - Lorraine O'Connor "The Healing Power of Music" - Madeline Doherty	3.45 Close	3.00 Conference Close	

JUNE 2011



• Family Fun Day (Saturday, June 11th)

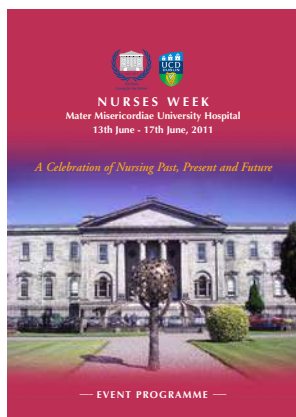
Family Fun Day (Saturday, June 11th)

The family fun day which was open to Mater staff, family members, Mater Private Hospital staff and invited guests was a great success.

A special word of thanks is due to all the members of the organising committee and the staff volunteers from across all disciplines who made the event so memorable. We are grateful to the musicians, the Defence Forces, An Garda Síochána, the Gaelic Athletic Association, and the Irish Prison Services (Mountjoy) whose participation played a pivotal role in the overall success of the day.



Nurses' Week 2011 (Monday June 13th to Friday June 17th)



Research, innovation and excellence in nursing care were the themes of this week, which included conferences and workshops celebrating nursing past, present and future. Mater nurses celebrated their achievements here and shared and exchanged ideas with colleagues from other healthcare institutions. It was wonderful to see wards and departments showcasing their work with poster presentations. (see images next page)

Nurses' Reunion (Saturday, June 18th)

Attendees at the Mater nurses' reunion deemed the event a huge success. A cross-section of Mater nurses who graduated in 1961, 1971, 1981, 1991 and 2001 were in attendance for a special celebratory mass in the Mater chapel followed by lunch in the Gresham Hotel.

JULY 2011

Harp for Healing Course (Wednesday July 27th to August 21st)

The Harps for Healing programme enables professional harpists to play music as an adjunct to clinical care, helping to decrease anxiety and promote emotional and spiritual wellbeing among patients and staff. It was always our vision to expand the programme and provide an opportunity to Mater staff and the local community to learn to play the harp. Finally, with the help of Madeline Doherty, professional harpist and tutor we were in a position to make this a reality by running a five-week tuition programme for members of the local community.





• Images from Nurses' Week 2011 (Monday June 13th to Friday June 17th)

■ AUGUST 2011

Commemorative Medal in Physiotherapy (Saturday, August 27th)

It was fitting that this inaugural award was conferred during the celebrations of the 150th anniversary of the establishment of the Mater Hospital. In 2005, on the transfer of the Mater School of Physiotherapy to University College Dublin, Sister Margherita proposed that a Commemorative Medal in Physiotherapy be created to honour the role the Mater had played in establishing the original School of Physiotherapy at Rosary House on the Mater campus in 1955. It was agreed that such a medal be commissioned. This award will ensure that the historical origins of the school and the role of the Mater hospital in its establishment and development over fifty years will be remembered in perpetuity. The award winner in 2011 was Stewart Garret.



■ SEPTEMBER 2011

Mater Art Exhibition (Monday September 5th to Friday 9th)

A viewing of beautiful original paintings and crafts created by Mater staff and friends of the Mater Hospital Campus took place in the Pillar Room.

PHIZZFEST (Thursday September 8th to Sunday 11th)

From the outset, preparations for the Mater's 150th celebrations included engagement with our local community through PHIZZFEST to see how residents in the area could become involved in the celebrations.

Symposium: 'Why Healthcare Professionals Can and Should Influence Health Policy' (Friday, September 9th)

Representatives from the HSE, Department of Health and the Health Information and Quality Authority were among the 168 delegates in attendance at this symposium.

Ombudsman and Information Commissioner Emily O'Reilly gave the opening address. Internationally acclaimed speakers in attendance included Mr TR Reid, correspondent for the Washington Post and author of 'The Healing of America: A global quest for better, cheaper and fairer healthcare'; Professor Robert Ratner, Senior Scientist, Medstar Institute; Professor Guy Clifton Professor of Neurosurgery, University of Texas Medical School and Professor Leonard Zwelling, Professor of Medicine and Pharmacology, University of Texas.

Conference: 'Multimodality Management of Colorectal Liver Metastases: Collaborating Towards Cure' (Friday, September 16th)

Professor John McCaffrey, Consultant Medical Oncologist and one of Ireland's leading experts in the fight against cancer, organised this very successful conference. Delegates in the Catherine McAuley Centre listened to innovative presentations from leading international cancer specialists including Professor Majella Doyle, Hepatobiliary Surgeon, Washington University in St Louis; Dr Cathy Eng, Medical Oncologist, University of Texas; Dr Antonio Martinez, Interventional Radiologist, University of Navarra, Pamplona; Dr Diane Reidy, Medical Oncologist and Dr Zsofia Stadler both from Memorial Sloan Kettering Cancer Centre, New York.



**Exposition of the Blessed Sacrament
(Tuesday, September 20th)**

From September 24th to 27th 1861, before the first patients were admitted to the then newly-built Mater Hospital, the Sisters prayed before the Blessed Sacrament. In recognition and memory of this event, the Blessed Sacrament was present in the Pillar Room to give staff the opportunity to spend brief moments in prayer and adoration.



**Icon Exhibition
(Wednesday September 21st to Thursday 22nd)**

Staff got the chance to deepen their knowledge and understanding of icons. Members of the Association of Iconographers of Ireland wrote the icons in this exhibition. Almost all the icons exhibited were of early Greek or Byzantine origin and were painted using the tempera technique which has existed for nearly two thousand years. The icon, today, appears to have found a new relevance and the viewer was assisted in contemplating the sacred mysteries portrayed in these icons.



Staff Gala Ball (Friday, September 23rd)

This event held in the National Convention Centre on September 24th, was a truly memorable and well-choreographed staff occasion. We were delighted and honoured that Dr James Reilly Minister for Health, Frances Fitzgerald Minister for Children, Sisters of Mercy, dignitaries, colleagues from other hospitals and retired colleagues were in attendance. The arrival of the entire Dublin team, All Ireland Champions 2011, with the Sam Maguire cup was a highlight of the event.



**Mater Misericordiae University Hospital
150th Anniversary Gala Ball**



**Dr James Reilly, Minister for Health, Staff Address
Staff Gala Ball (Friday, September 23rd)**

The great thing about tonight is that it isn't about trolleys or studies or morbidity and mortality statistics. It's about the named and the nameless who created a place of care, cure and comfort. And it's a welcome opportunity to register how much can be achieved through vision, passion – and compassion.

One woman, one woman - that's where it started. One woman named Catherine McAuley. Founder of the Sisters of Mercy here in Ireland. Modest enough not to want to be called Mother Superior. But not modest in her ambitions. Not modest at all.

She decided – on her own, in the middle of the nineteenth century - that a large hospital would be built in Dublin. A hospital where the only admission criterion was that the person was sick and in need of medical treatment.

Simple. Not easy, but simple, if you can gather women around you who will ensure your dream happens – and Catherine McAuley found those women – the walking nuns.

It was easy to spot them, in their uniforms, on the streets of Dublin in the years following the Famine – up to then sisters of religion had been indoor creatures of prayer. Catherine McAuley's sisters were out in the real world, doing their best to solve the problems they encountered.

They were – and are – magnificent activists. Dreamers and doers. Less identifiable now than in Catherine McAuley's day – I had to have her successor, Sr Coirle McCarthy, pointed out to me this evening. I'd never have known she was a walking nun – but still making an enormous contribution to healthcare in a difficult time.

An evening like this gives us the opportunity to stand back from the noise of the present and register the human reality this building represents.

Sisters who, down the years, saw possibilities nobody else saw and went for them, often with little more than vision, determination and prayer at their disposal. Patients who encountered care, competence and compassion. Nurses and doctors who found in the Mater a hospital that allowed them to reach their full potential – harking back to Catherine McAuley's belief that knowledge and skills needed to be captured and passed on, which led to a heavy emphasis on education.

The named and the nameless, down through the years, created an international reputation in certain specialities.

In the last three years alone, the hospital opened the Dublin Neurological Institute and the Smithfield Rapid Injuries Clinic – and had both short listed by the Irish Healthcare Awards in 2011 and 2010 respectively.

Speaking of awards, I'm sure the family and colleagues of Maurice Neligan were very moved when he was posthumously awarded the Irish Healthcare Award for Outstanding Achievement in Healthcare in 2011. There's never been a point where those in charge in the Mater said "Great. We're done. All we have to do from now on is keep the show on the road."

Today, we have the Catherine McAuley Research and Education Centre - a joint venture with UCD - aiming to rival the best in Europe.

This partnership has been re-enforced by the establishment of the Dublin Academic Medical Centre between the Mater, UCD and St. Vincent's Hospital.

Wasn't it that other nurse, Florence Nightingale, who said that unless we're constantly moving forward we are going backwards? I figure that insight was built into the Mater ethos from the get-go.

On the subject of the Mater ethos – I was very struck, a few minutes ago, to hear my colleague, the Minister for Children, Frances Fitzgerald, being introduced as "one of our own", which, of course, Frances is, having served as a social worker for the Mater.

But it struck me – there's an awful lot tied up in that "one of our own" description. A lot of pride, a lot of history, a lot of warmth, a lot of belonging..

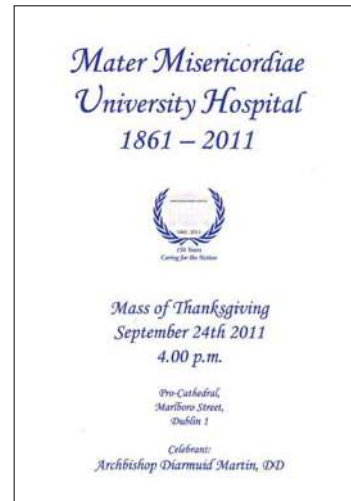
Ladies and Gentlemen –

Here's to everybody, from porters to consultants, from nurses to administrators, who, in the last hundred and fifty years, has been "one of our own" in the Mater.

And here's to the future of a great national institution – the Mater Misericordiae Hospital. Thank you.

Mass of Thanksgiving (Saturday September 24th)

The focal point of our 150th anniversary celebrations was a Mass of Thanksgiving organised by Sister Margherita in St Mary's Pro-Cathedral celebrated by the Most Reverend Diarmuid Martin. It was truly spectacular to hear the 'Mater Magnificat' composed by Professor Gerard Gillen for the 150th anniversary sung for the first time by the Palestrina choir; the 'Salve Mater' composed by Colin Mawby and an 'Ave Maria' composed and played on the harp by Harry Carpendale. The Palestrina Choir were directed by Blathnaid Murphy and accompanied by Professor Gillen on the organ.



**Homily of Most Reverend Diarmuid Martin
Archbishop of Dublin and Primate of Ireland
Mass of Thanksgiving (Saturday September 24th)**

"This is a great moment of celebration with which I am proud and happy to be associated. It is a celebration of a Dublin landmark and of one of the great institutions of our capital city. It is a celebration which is also worldwide, as the spirit which established and supported this Dublin hospital over these long years also gave rise to Mater Hospitals which the Sisters of Mercy established in other parts of Ireland and around the world. This is a celebration not of a building, but of people and of a rich tradition of medical excellence and above all of concern for the sick and for enhancing the gift of health.

I am happy to be here as Archbishop of Dublin. My predecessors over these one hundred and fifty years have played a significant role in supporting and encouraging the expansion of the Mater Hospital. Archbishop Daniel Murray encouraged the Sisters of Mercy in the years immediately after the death of Catherine McAuley to continue her plans for the development of the hospital. Cardinal Paul Cullen presided at its opening. I have to say that I feel that I am here not just as Archbishop of Dublin, but also as a sort of past pupil since my last time to stay in hospital was in the Mater, albeit almost fifty years ago.

Without mentioning names, I am always amazed that when I tell doctors today when I was in the Mater and why I was there, they can almost immediately identify the doctor who cared for me. He was in his time a true Master in his field. While I will be eternally grateful to him for what he did for me, I also look on that doctor as an icon, as a symbol of a succession over the years of exceptional doctors in the Mater Hospital: true leaders and pioneers in their specialised field, great teachers and also genuinely caring men and women driven by a true sense of vocation of healing and of enhancing health and fullness. I am sure that the list of such exceptional men and women who have spent their lives in the Mater – doctors, nurses and other staff - would be a very long one indeed and one of which we can all be proud. The map of the Mater site brought up at the beginning of this Mass shows the extraordinary wealth and diversity of activity that takes place on this piece of land bought by the Sisters back in the nineteenth century. Many things have changed over one hundred and fifty years. The new has replaced the old, many times over. Yet there is also a sense in which the different components of that map, even the oldest buildings, are each marked by being of the best that their generation produced and even unto our day retain something of the real excellence of their time.

The Mater is a hospital with a long tradition of excellence. Today excellence in health care takes on new dimensions where the fruits of advanced medical research render possible totally new frontiers of care for patients. The Mater University hospital is an example of care, of medical education and research which makes it world class. The staff,

continued over>

in all its components, shows a common commitment to keep it world class in every detail of its life. People remain however at the centre of the care of this hospital and we can never be satisfied with where we are.

People remain at the centre of the care of this hospital. That is what inspired Catherine McAuley, the foundress of the Sisters of Mercy. Catherine McAuley was a woman who set out to do simple good things with determination. With limited resources she set out to improve the world in which she lived and especially to improve the conditions of the less privileged. She and her early companions were not armchair commentators on the social conditions of the Dublin of her day. They were out on the streets of Dublin day by day seeking and meeting with the marginalized; they were there alongside the marginalized helping them to realise their aspirations.

In the midst of all the modern technology it is the individual person and his or her hopes and aspirations which must always remain at the centre of a hospital's attention. Every aspect of this hospital has to be centred on the person. I always remember many years ago a nurse recalling how in the early years of her career, she would carefully place a simple lighted candle at the bedside of a dying person, as a sign of respect for the life of a unique person at the end of his or her earthly journey. And she quickly added: "if you tried that today with all the technology around the patient, you would probably blow up the entire hospital".

Technical excellence must always be accompanied by signs of care and concern about what is happening with the patient in the depth of his or her existence. Each patient experiences his or her encounter with illness in a different way. Sickness is a profound reminder of human fragility. A sense, in a moment of sickness, of being treated and respected in the depth of our personal identity can transform the most anxious moments of our lives and bring us something of that deeper light we long for at such moments.

Mater Misericordiae! Mother of Mercies. Mercy is something which goes beyond anything that our consumerist world, where everything is measured, can offer. Mercy is about a real encounter between two people. The Gospels are anxious to note that what marked the Good Samaritan when he encountered the man on the roadside is not just his sense of good citizenship or duty: it was compassion, mercy. The Good Samaritan did not just do the right things: he entered into a relationship with the other. Mercy is not looking down on someone, but an encounter between two people, different in their power and authority relationship, where the fragility and precariousness of the one who is weakest is what determines the nature of that encounter. Mercy is that gift which changes our understanding of human relationships, and reminds us of the fundamental exchange which we call human solidarity. When the concepts of mercy and compassion enter into the relationship between the healer and the one to be healed, we realise that the ability to heal and the need to be healed, the experience of strength and the need to be carried, are not the attributes of one against the other, but are common to both. The sick are not objects of our care. They are people, men and women and children, who in their weakness and insecurity teach us something about what life is about which our self-assured society so often overlooks.

Mercy is not just the name of the Mater Hospital; it is and must remain its chief characteristic. It is not just the characteristic of separate individuals. The second reading reminds us of how it is the variety of gifts that build up the body of Christ. The history of the Mater Hospital is the history of great pioneers, but also of the gifts of a vast team of men and women dedicated to the care of the sick and proud of what they do and of the institution to which they belong. The Mater Hospital is also a voluntary hospital. Over the last one hundred and fifty years medical excellence has been enhanced by a spirit of public service of those who have supported it financially and in its governance. The Mater Hospital has served the community; it has also been served by the community. Part of its excellence is in the way it belongs within the community. The Mater is a hospital which has emerged from and maintains and will bring into the future its specifically Catholic tradition, not in the sense of an ideology but of a real understanding of human dignity and human solidarity which springs from the Christian faith. Jesus Christ revealed to us who God is not by a clinging to the outward signs of power and authority, but through emptying himself out of love for others. May Dublin's Mater Misericordiae Hospital, the Mater, continue to deepen that Christian spirit and develop it as a service to the entire community for many more years to come, as Catherine McAuley and her companions did in such a creative and courageous way in her time."

**Sister Peggy Collins, Provincial Leader Sisters of Mercy, Address
Mass of Thanksgiving (Saturday September 24th)**

*If I could wish for something
I would wish for neither wealth nor power,
But for the passion of possibility:
I would wish only for an eye which,
eternally young,
Eternally burns with the longing to see
possibility.
(Kierkegaard: The Moment.)*

*The present Mater campus as you may know
is a work in progress. The old gracious
1860s building holds its own, flanked by
later extensions and a brand new modern
hospital is steadily taking shape. The physical
structures suggest something of the story of
rootedness in solid foundations combined
with a history of embracing change.*

*During this year of marking the foundation of
the Mater Hospital we will recall the origin
story and those whose vision and passion
imagined the unthinkable and did the
seemingly impossible: they provided a very
fine hospital to respond to the healthcare
needs in North Dublin at a time of great
poverty, of destitution for most, and in a
climate that accepted as inevitable, if
unfortunate, the reality of widespread illness
and early death among the poor who were
the majority.*

*The history will be written and we will
remember the women and men who
steadfastly sustained and developed the
hospital right down to the present day.
We will express our appreciation for the
volunteerism and the professionalism which
have seen the hospital come from the
relative simplicity of the early days to the
complexities of today. We will celebrate
vision, commitment and persistence. We will
marvel at how the hospital has adapted
through changing political regimes and
economic times, how education and
research developed to reflect ever expanding
scientific knowledge and medical know-how.*

*The Challenges of Today:
Looking on from some distance it strikes me
that overseeing health care in a modern
hospital today calls for extraordinary stamina,
a depth of understanding, a range of skills
and a versatility that amount to sheer heroism.
We who flirted with affluence for a short
while now have to reckon with diminishing
resources. In hospital terms that's about
stretching shrinking budgets while the
urgency to respond to the needs of sick
people grows. I see abundant evidence of
the passion for possibility. Some of it
focussed on finding creative ways to do more
with less in the actual running of the hospital
so that patients continue to get the best
possible care. Extraordinary energy and
inventiveness has been spent in designing*

*and delivering a new hospital through
changes of policy, changes in Government
and changes in the resources to hand, so
that the health care provided is of world class
standard.*

*Crisis and Opportunity:
This time of crisis in our country when so
many of our trusted systems have failed us is
presenting us with the challenge of devising
new ways of doing things. There needs to be
a resurgence that starts at grass roots - I see
some evidence that it has already started.*

*President Barak Obama reminded
Americans:
Hope is the bedrock of this nation; the belief
that our destiny will not be written for us, but
by us; by all those men and women who are
not content to settle for the world as it is; who
have courage to remake the world as it
should be.*

*The founders of the Mater hospital acted in
the spirit of Catherine McAuley of whom one
biographer wrote:*

*"By courageous, contagious concern for the
spiritual and temporal welfare of the poor,
she broke through the impossibilities of her
day. She animated many to walk with her.
She animated others at the centres of
wealth, power and influence to share in her
heroic efforts. She connected the rich to the
poor, the healthy to the sick, the educated
and skilled to those of no consequence, the
powerful to the weak, to do the work of God."*

*In the very unequal society of the mid 1800s,
there was a philanthropic approach: the
creation of services for the many through the
bounty of the few who were well to do was
welcome progress. Now we have State funding
and private provision and inequality remains.
Our times call for a new response.*

*Dare we hope that as we struggle with all the
issues and concerns at this bewildering time
in our country there would be something of a
resurgence of public ownership for who we
are becoming as a people, of the pioneering
spirit that will somehow translate into
reshaping our public systems, that there will
be an empowering of ordinary people that
will lead to effective partnerships between
the State and the voluntary. If I'm reading it
correctly the aspirations of the Programme
for Government are very heartening, open to
developing new approaches and affirming of
the voluntary sector.*

*May there be the political will and the discovery
of resources to implement those aspirations.
May there be more longing to see possibility.
Christians, for whom Resurrection hope is*

*foundational, are never daunted by the
seemingly impossible. Faith and a sense of
the transcendent preserve us from being
overcome by helplessness.*

*Inspiration from the Origin Story:
The early founding Sisters and their medical
colleagues were inspired by the life and
mission of Jesus of Nazareth. He not only
healed the sick whose condition moved him
to compassion but he embodied the loving
kindness of God for all of humanity in a way
that scandalised and damaged his reputation
among the civil and religious leaders of his
day and ultimately cost him his life. He took
a stand on the side of those who didn't count
and was critical of the systems and
structures that excluded them. He was
about creating a new world order of peace,
justice, equality, wellbeing.*

*Despite all our complaining we have much to
thank God for in the health services that
we have - centres of excellence, countless
testimonies to the quality of a care which is
patient centred, once the hurdle of access
has been negotiated, raised awareness of
healthy lifestyle practices, steady improvement
in life expectancy. Yes but we have miles to
go before we can rest assured that there is a
system that serves all the people well and
serves all the people equally and is worthy of
our Christian heritage.*

*Blessing on the Mater:
As the physical presence of Mercy Sisters
lessens we hope that the spirit of mercy and
compassion which characterise the Mater
will continue to grow and be palpable.*

*May patients always sense that they come
first and that they are in safe, caring,
respectful and healing hands.*

*May all who staff the hospital find meaning in
their work and be sustained by knowing that
they belong to a team, bringing healing to
those who are ill.*

*If I could have a particular wish at this time
of marking 150 years it would be this:*

*That out of the energy that is generated
through our focus on the founding spirit and
the commitment that has brought the hospital
to where it is now the community of the
Mater Misericordiae University Hospital will
contribute significantly to the shaping with
others of a new paradigm for holistic health
and wellbeing in our country. May they meet
and make connections with others who want
to make a difference, who also share that
eye, which eternally young, eternally burns
with the longing to see possibility.*

**Seminar: 'Innovations in Working with Adolescents'
(Monday, September 26th)**

The Parents Plus Charity launched new editions of two programmes developed in collaboration with the Mater's Department of Child and Adolescent Mental Health.

The Parents Plus Adolescents Programme is an evidence-based Irish parenting course, collaboratively developed with Irish families, that is designed to empower parents to manage emotional and behavioural teenage problems.

The second programme, titled 'Working Things Out', is targeted directly at adolescents and is a positive mental health programme that supports adolescents dealing with problems such as bullying, school pressures as well as mental health issues e.g. anxiety, depression, ADHD, OCD, self-harm and suicidal behaviour. This programme was developed with support and funding from HSE Health Promotion, the Health Research Board (HRB) and Electric Aid (ESB).



At the seminar, Professor Alan Carr, School of Psychology UCD, in his presentation, pointed out that studies show that the Parents Plus Programmes were effective in reducing behavioural problems in children and teenagers and that they were on average more effective than other international parenting programmes.



■ OCTOBER 2011

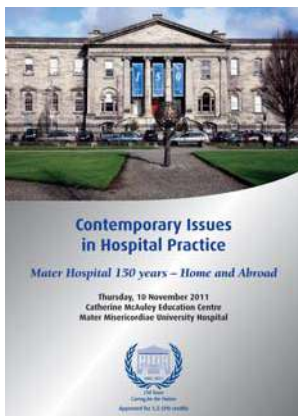
Symposium: 'New Frontiers, New Challenges' (Thursday, October 27th)

This quality and patient safety symposium reinforced the need for all of us to have robust risk management practices within our hospital. We were delighted to extend a warm welcome to Mrs Loretta Evans, mother of Colin Evans (RIP) who spoke about her personal experience and interactions with our hospital. Attendees took the opportunity to share knowledge, ideas and discuss the practical application of quality and safety measures in all aspects of their professional lives therefore improving the patients' experience. The feedback was overwhelmingly positive.



■ NOVEMBER 2011

Symposium: Contemporary Issues in Hospital Practice (Thursday, November 10th)



This symposium celebrated the hospital and the contribution of the Sisters of Mercy to medicine and healthcare in Ireland and abroad. Mater alumni and international guest speakers described developments and innovations in their respective fields. The symposium concluded with a look to the future close liaison with the new National Children's Hospital.

Andrew Montague, Lord Mayor of Dublin was in attendance at the gala dinner later that evening.

Public Information Evening (Wednesday, November 16th)

Our hospital has always been looked upon as a leading institution others can emulate, a responsibility we all take seriously. The dedication, innovation and tireless pursuit of scientific and medical advances that have happened over the years at our hospital have put the Mater at the forefront of medical care in Ireland. The hospital has a local, regional, national and international profile. This well attended public event was an opportunity to discuss innovative therapies with members of the general public.

Public Information Evening

You are invited to attend a number of short lectures in the Freeman Auditorium, Mater Hospital On Wednesday November 16th From 6pm to 7pm

6pm	When Stroke Strikes Act F.A.S.T.	Professor Sean Murphy Consultant Cardiologist
6.15pm	Making Cancer History	Dr Cathy Kelly Consultant Medical Oncologist
6.30pm	ECMO: Life Support For Severe HFM (Swine Flu) Lung Disease	Dr Colman O'Loughlin Consultant in Intensive Care Medicine
6.45pm	A Patient's Story -- Innovative Therapy Gives Me My Life Back!	Mr Colin Forbes

No booking required. Admission free of charge.
For further information check out www.mater.ie

Supported by the Mater Foundation, 63-64 Eccles Street, Dublin 7. Tel: 01 830 3482
Email: contact@materfoundation.ie Website: www.materfoundation.ie

■ DECEMBER 2011

Foundation Day Mass (Tuesday, December 13th)

The Mater's 150th anniversary celebrations closed with a Mass of Thanksgiving celebrated by Bishop Raymond Field, Auxiliary Bishop in the Archdiocese of Dublin. This Mass was an opportunity for staff to thank God and to reflect once again on the heritage we have and treasure.

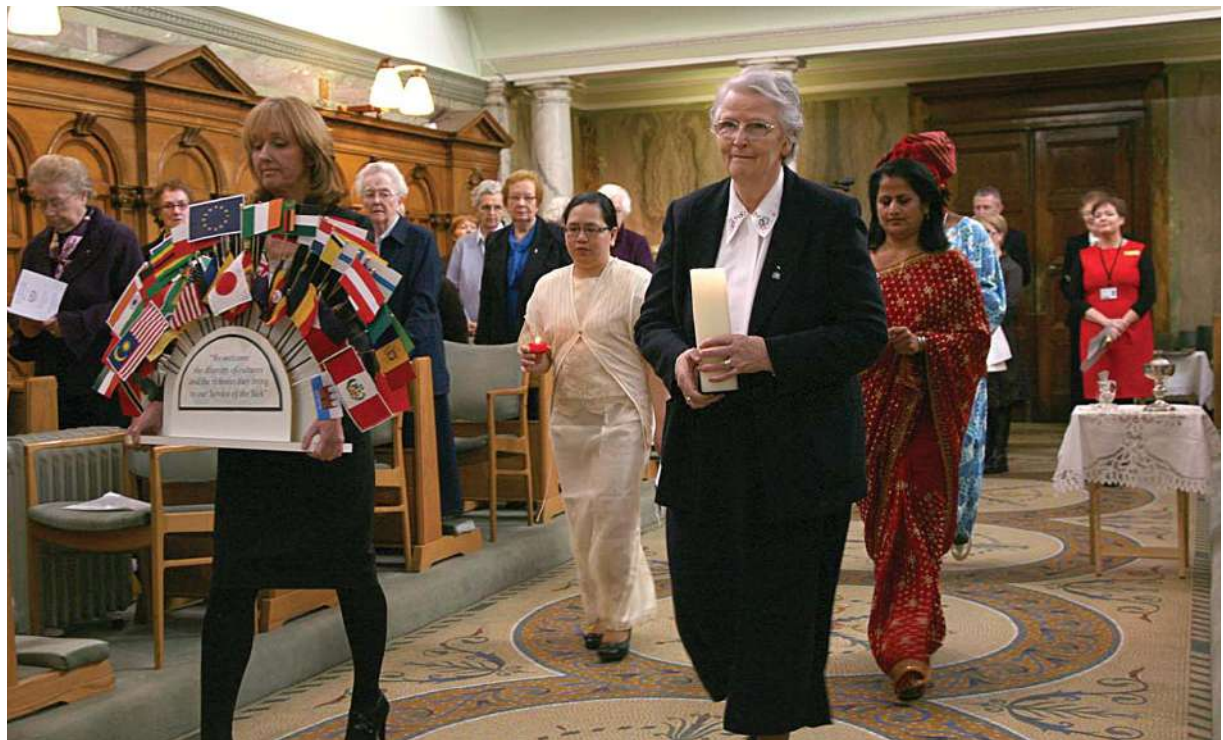
Mater Misericordiae
University Hospital

1861 – 2011

150 Years
Caring for the Nation

Mass of Thanksgiving
December 13th 2011
1.00 p.m.

Mater Hospital Chapel
Celebrant: Bishop Raymond Field,
Auxiliary Bishop
Archdiocese of Dublin



• *Foundation Day Mass (Tuesday, December 13th)*

Celebratory Lunch and Sculpture Presentation (Tuesday, December 13th)

Retired members of the Sisters of Mercy congregation and colleagues, all past members of staff, were invited to partake in a celebratory lunch in the Pillar Room, acknowledging their contributions to our hospital and to mark this special anniversary year.

A poignant moment at this event was the presentation, by Professor Brendan Kinsley on behalf of all Mater consultants, of a sculpture to Sister Peggy Collins, Provincial Leader Sisters of Mercy and the Sisters in recognition and appreciation of their generosity of spirit and their commitment to the care of the sick over the past 150 years.

The piece of sculpture, specially designed by John Coll, is full of symbolism and gives expression to the many characteristics and attributes of the Sisters' initiative, inspiration and courage in founding this hospital. The wheel, traditionally seen as a universal symbol representing spiritual insight, inner vision, wholeness, energy, continuity and unity. While it presents a message in its movement forward that change is inevitable, that life is an evolving process, it also symbolizes balance and harmony both in itself and in its connectedness with all around it. It symbolizes some of the key attributes of the founding Sisters who undertook the task of building this hospital in the impoverished circumstances of the mid-nineteenth century and of those who single-mindedly sustained its spirit and mission down through the years. At the wheel's centre there is a heart symbolizing the core of the Mater's name (Misericordiae) and its spirit of mercy and compassion. On the wheel's outer rim, the words such as love, hope and joy are inscribed - all values closely aligned with the Mater's mission.

"In presenting this sculpture to Sister Peggy and the Sisters, we wish to honour our roots and draw inspiration from them," said Professor Kinsley. "We wish to be ever mindful of the heritage that is ours today, to express our gratitude for all that has gone before. We wish to look to the future with energy and courage as we seek to create new therapies, new approaches and new developments while retaining all that is integral and unchanging in our hospital's mission to care for the sick. "



Seminar at the Mercy International Centre (Friday, December 16th)

Mission Effectiveness Committee members and senior managers attended a seminar to reflect on the Mercy Sisters' mission internationally. Representatives from the Sisters of Mercy congregation spoke to the assembled audience about the health risks and impact on women of human trafficking. The consequences of global climate change were also discussed.

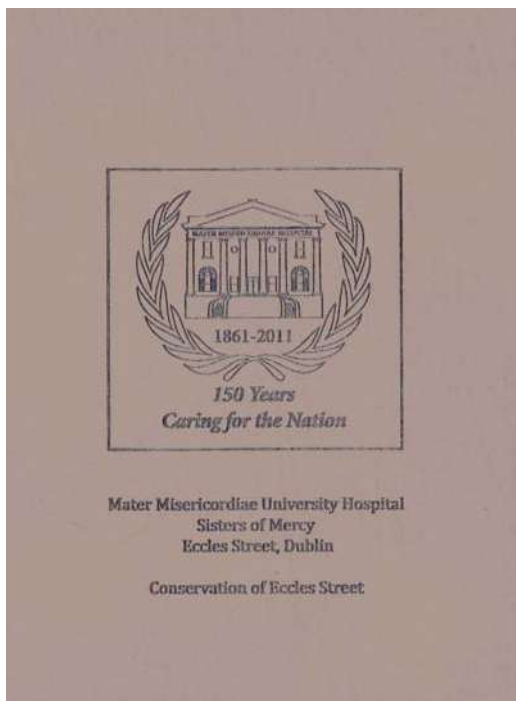


150TH ANNIVERSARY COMMEMORATIVE PUBLICATIONS:

'Conservation of Eccles Street'

A significant moment in our history occurred in the early 1970s, when Dr Brian G. Alton suggested to the Board of Management that some of the Georgian houses on Eccles Street be purchased by the Mater Hospital. This suggestion was taken up and over time through the office of the then Chief Executive, Gearoid MacGabhann a number of houses were purchased with funds raised by the Mater Hospital pools.

This book is dedicated to all those whose vision, courage, expertise and enthusiasm rescued the remnants of a past era, recognised their potential for the good of future generations and contributed in many and varied ways to their restoration to their former grandeur. This book will be of significant, historical and cultural importance for generations to come thanks to the work of co-authors Sr Margherita Rock, Director of Mission Effectiveness and Roisin Hanley, Architect, in collaboration with Florence Grehan, Manager Clinical Photography.



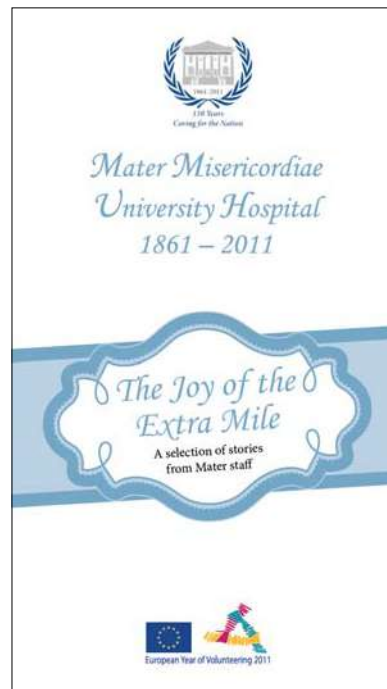
'The Joy of the Extra Mile'

2011 was designated the 'European Year of Volunteering', a year when the commitment of thousands of people who work as volunteers is celebrated.

In this year, the 150th anniversary of the Mater's foundation we celebrate the contributions and achievement of our staff, past and present, who through the generosity of their service and their teaching have brought new life to literally thousands of people at home and abroad.

In this publication we celebrate the contributions of those staff who have gone and continue to go 'the extra mile', those who have contributed above and beyond the call of duty and who, through their initiative, commitment and volunteering, have contributed so generously to the well-being of others.

Stories in this publication represent the many outreach projects undertaken by present and former staff of the Mater Hospital. The stories are recorded by way of acknowledgement and affirmation for our volunteers and for the inspiration and encouragement of all.



MATER CAMPUS HOSPITAL DEVELOPMENT (MCHD)

Progress is continuing on the construction of the new adult hospital development. Structural work, including building cladding and glazing for levels – 2 to 8 is complete, as is the Phase 1A Level 8 building. Block work, erection of partitions and mechanical and electrical works are ongoing, as is flooring at all levels. The North Circular Road entrance lobby is currently being built. The contractor, John Sisk and Son (JSS) are maintaining their programme for handover of the building to the hospital in Spring 2012.

MCHD continues to hold regular meetings on quality control and submittal reviews with the JSS team and Mater user groups. A process of planning for the smooth transfer of personnel and assets to the new hospital has commenced. This planning brings together hospital policy decisions, business planning, equipping requirements and communications.

As part of this process, a Lean healthcare training programme for Mater staff has commenced. This is focussed on the following work areas:

- Patient Flow;
- Theatres;
- Clinical and Non-Clinical Support Services;
- Wards;
- Ambulatory Care;
- Campus-Wide; and
- Cross-Departmental areas.

MCHD is also liaising with the Children’s Hospital of Ireland design team and the Railway Procurement Agency on their respective programmes.



DUBLIN ACADEMIC MEDICAL CENTRE



Since 2007, the Mater Misericordiae University Hospital, St Vincent's Healthcare Group and University College Dublin (UCD) have been developing a framework that will enable the deployment of resources and shared services across the three institutions to improve clinical patient care, medical education and biomedical research in Ireland.

The proposals envisage a single governance and operational structure, called the Dublin Academic Medical Centre (DAMC), across the two hospital sites at Eccles St, Dublin 7 and Elm Park, Dublin 4.

Based on successful international models, the mission of the DAMC will be to improve the health of patients and the general population, and to provide excellent training to healthcare professionals, by linking treatment, teaching and research capabilities.

The boards of the two hospitals have now agreed the high-level structure for the combined hospitals and from January 1, 2013 they will operate under a single governance structure supported by a strong alliance agreement with UCD.

Significant consultation has taken place on clinical integration. Briefings and consultations are continuing across the hospitals. It will take a number of years for the new structure to be completed.

The DAMC will have a combined total of more than 250 hospital consultants, some 160 biomedical research scientists and more than 1,000 inpatient hospital beds.

It will facilitate rapid and effective transfer of research ideas into clinical practice and will apply the most up-to-date treatments and techniques in patient care. The DAMC will also enable the UCD School of Medicine & Medical Science to advance its translational medicine research priorities and to provide improved facilities for clinical training of its medical students.

The DAMC will remain sensitive to the needs of the local communities while meeting regional and national healthcare needs.

The Minister for Health and the HSE are being kept informed of ongoing progress.



Reflection...

An interesting detail in Catherine McAuley's story was her concern at the end of her days as to whether she had made right decisions regarding her inheritance and the initiatives she had undertaken. However, she concluded that she had done what she believed was what God was asking of her. What a difference her response has made to our people, to our country and especially to those who are ill.

In closing the Mater's '150 Years Serving the Nation', we could wonder what life would have been like for so many people had Catherine and her followers not fulfilled her desire to establish a hospital in Dublin under their care. As we reflect on the events of the past year, we feel truly grateful to those founding members and feel privileged to be part of our hospital's continuing growth and development.

The celebrations certainly gave us many opportunities to remember the past with gratitude while encouraging us to approach the future with confidence. In due time, our legacy will be our steadfastness and commitment in the midst of many challenges while availing of the many opportunities which will come our way.

I would like to take this opportunity to acknowledge the commitment and creative enthusiasm of the organising committee who succeeded in making the celebrations truly memorable.

Sister Margherita Rock,
Director of Mission.



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Patient Safety **1** First