

Visiting Arrangements

Family members and friends are welcome to visit. However, patient care is our main concern at the Mater Hospital. To better serve our patients' needs, visiting is restricted to the following times every day:

2:00pm – 4:00pm



6:30pm – 8:00pm

No more than two persons may visit a patient at any one time

For infection control reasons children are not allowed to visit the hospital

Special Visiting Arrangements

You must ask the ward manager for permission to visit the ward outside normal visiting times

Emergency Department

Visiting in the Emergency Department is restricted; please ask a member of the nursing staff

Coronary Care, Intensive Care, High Dependency and Special Care Units

As many patients are seriously ill, and rest plays an important part in the recovery of patients, visiting is restricted to close family members for short periods of time only

Visitors are required to use the buzzer and wait for attention; staff will attend to you as soon as possible

Do not proceed into the patient area unattended

You may be required to wait for some time

Rules for Visitors

Please:

- 1** Do not visit if you are feeling unwell as you may be an infection risk to others
- 2** Turn off your mobile phone
- 3** Use the hand hygiene facilities on entering the hospital
- 4** Do not enter unauthorised areas
- 5** Do not sit or lie on the beds
- 6** Respect other patients' need for privacy and rest
- 7** Adhere to any request to leave the patient's room to assist the patient's care
- 8** Show consideration for staff doing their jobs
- 9** Notify staff of any hygiene concerns
- 10** Do not bring alcohol, tobacco substances, illegal substances or food to patients